



Product Specialist - Business Administration (f/m/d)

Hamburg, Lübeck

Founded in 1921, OLDENDORFF CARRIERS combines its history as a German shipowner with the network of one of the world's leading drybulk operators. We currently control some 750 chartered and owned vessels of 67 mio tdw, and we carry around 330 mio tons of raw materials and semi-finished products across the seven seas each year. Our customers can expect 100% performance. All the way.

Following a strategic shift towards a cloud-based and innovative technology organization, we have established a dynamic, modern, and agile working environment that encourages creativity. Join our culturally diverse team of 80 colleagues and help shape Oldendorffs' digital future.

As a Product Specialist, you will be part of the Product Management Team, bridging the gap between business requirements, technological solutions, and user empowerment.

To strengthen our Business Administration Team, we are seeking a Product Specialist with a focus on digital workplace and finance applications.

Job Responsibilities

- Providing support to our users on existing solutions within our software products.
- Managing support requests via an in-house ticket system as well as in collaboration with software vendor support teams.
- Optimising existing processes and defining new ones across different departments from a technology perspective.
- Supporting the Product Manager with the implementation of new tools and features.
- Becoming a specialist in using the tools most efficiently and in line with business requirements.
- Occasionally delivering product training sessions to colleagues and new joiners.
- Building and maintaining a knowledge base for the team as well as for our users.
- Coordinating and managing small projects, ensuring timely delivery and effective stakeholder communication.

What You Bring Along

- You are keen to discover the complexity of processes within Oldendorff and to support them through software products across several departments.
- Acting as an intermediary between key users in the departments, the Technology team and external software providers requires excellent communication skills as well as fluency in English. German language skills are an advantage.
- You describe yourself as a highly responsible person who is eager to learn and brings a good balance of flexibility and focus.
- You enjoy working in a solution-driven way and bring a high level of self-initiative and ownership to the table.
- Knowledge of IT infrastructure, such as cloud technologies and software interfaces, is an advantage.
- A good understanding of processes within a Finance department and the associated software solutions is a plus.

What We Offer

- Our corporate culture is special: relaxed and international, open and traditionally with flat hierarchies.
- Since the very beginning, teamwork and quick decision making have been our success factors. Encouraging our employees to realize their ideas and initiatives is as important to us.

Apply now

Interested?

If you want to know more about who we are: [Oldendorff](#).

Please contact Sophie Meyer in case of questions.

Oldendorff Carriers does not accept paper applications for online postings.