



Claims Manager (m/f/d)

Hamburg, Singapore

Founded in 1921, OLDENDORFF CARRIERS combines its history as a German shipowner with the network of one of the world's leading drybulk operators. We currently control some 700 chartered and owned vessels of 40 mio tdw, and we carry around 380 mio tons of raw materials and semi-finished products across the seven seas each year. Our customers can expect 100% performance. All the way.

Are you passionate about the shipping industry and skilled at solving complex operational challenges? We're looking for a proactive and detail-oriented Ops Claims Manager to join our dynamic global team! In this role, you will provide expert guidance and support on a wide range of commercial and operational matters arising before, during, and after a vessel's voyage. You will play a key role in protecting the company's commercial interests and turning potential disputes into successful resolutions.

Key Responsibilities

- Provide in-house guidance on operational and commercial issues occurring before, during, and after voyages, including related FD&D (Freight, Demurrage & Defence) matters.
- Analyse, interpret and explain charterparty clauses and related contracts from both a practical and legal perspective.
- Assess the company's position in potential or ongoing disputes, evaluate claim exposure and recovery prospects and advise on optimal strategies for resolution.
- Pursue outstanding balances such as unpaid hire, freight, and demurrage, ensuring timely debt collection and protection of company interests.
- Review and advise on Bills of Lading, Letters of Indemnity (LOIs) and other shipping documents.
- Manage voyage-related commercial claims in close coordination with the Legal department.
- Negotiate claim settlements directly with counterparties.
- Collaborate closely with internal stakeholders.

What We Are Looking For

- Minimum of 3 years' experience in ship operations and/or maritime claims (a law degree is preferred but not required).
- Strong analytical skills, attention to detail, and a problem-solving mindset.
Ability to handle multiple cases efficiently and make informed decisions under pressure.
- A proactive approach with a strong sense of ownership and accountability.
- Excellent command of written and spoken English.
- A collaborative team player with flexibility and the ability to communicate confidently across departments.

Why Join Us

This is a great opportunity to be part of a dynamic, international shipping environment where your expertise directly contributes to the success and smooth operation of our global fleet. You'll work closely with experienced professionals across multiple disciplines and gain valuable exposure to all aspects of commercial and operational shipping management.

At Oldendorff, we are committed to fostering an inclusive and supportive work culture where every team member can thrive. We offer competitive compensation packages, opportunities for continuous learning and career advancement, and the chance to be part of a company that genuinely values its people. We encourage all qualified and experienced candidates to apply and in turn, we are dedicated to providing a fair and unbiased recruiting.

[Apply now](#)

Interested?

If you want to know more about who we are: Oldendorff.

Please contact Stefanie Adler in case of questions.

Please upload your resume and relevant diplomas in the application process. We review applications and interview candidates on a continuous basis.

Oldendorff Carriers does not accept paper applications for online postings.